

EXHIBIT B

Elaine Havock <elaine.havock@wyn.com>

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Wyndham Vacation Resorts, Inc. - Mr. Bradley B. Heisman and Ms. Julia A. Matonti

To Wolfgang@HeimerlLawFirm.com <wolfgang@heimerllawfirm.com>

June 4, 2020

Wolfgang Heimerl, Esq.
32 Dumont Road
Post Office Box 964
Far Hills, New Jersey 07931

SENT VIA E-MAIL: WOLFGANG@HEIMERLLAWFIRM.COM

Re: Mr. Bradley B. Heisman and Ms. Julia A. Matonti – CLUB WYNDHAM Plus Member No. 00203588893 / Contract No. 00037-1901112

Dear Mr. Heimerl:

The Consumer Affairs Department of Wyndham Vacation Resorts, Inc. ("Wyndham") is in receipt of your correspondence dated April 7, 2020 regarding Wyndham and your clients, Mr. Heisman and Ms. Matonti. Please allow this to serve as our response.

After review of the allegations, the information in our records, and the documents signed by Mr. Heisman and Ms. Matonti, Wyndham denies the allegations and finds no grounds to merit a cancellation of their contract.

Be advised that purchasers attend a closing with a Quality Assurance Officer who is trained to ensure customers are comfortable with their purchase and understand the financial obligations within the contract. Additionally, purchasers are given rescission rights that provide them the opportunity to carefully review and reconsider all the provisions of the contract. After the rescission period, the contract becomes legally binding.

Accordingly, we will not be making any offer to resolve this claim. Please be advised that we intend on fully pursuing our rights under the contract should a breach occur.

Sincerely,

Elaine Havock
Consumer Affairs Team Lead, Wyndham Vacation Clubs™

Wyndham Destinations
6277 Sea Harbor Drive
Orlando, Florida 32821
(407) 626-3822 direct (**currently unavailable**)

(407) 626-9224 fax

Elaine.Havock@wyn.com

PC: File

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